# Thursday 18 October 2018

# ERN : \*\* GUARD-Heart

Gateway to Uncommon And Rare Diseases of the Heart

ERN GUARD-HEART SPECIAL NEWSLETTER

## **EUROPEAN REFERENCE NETWORKS**

FOR RARE, LOW-PREVALENCE AND COMPLEX DISEASES

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YEAR 2018 NUMBER 6

# **ERN GUARD-Heart CPMS Helpdesk**

### Amsterdam, 2 October 2018

Since 1 September 2018 the ERN GUARD-Heart CPMS helpdesk is open! The CPMS Helpdesk will facilitate and ensure adequate and efficient use of the CPMS and the IT Collaborative Platform within ERN GUARD-Heart.

We will be trained by the ERN support team so we will be equipped with the right knowledge to support all ERN GUARD-Heart members. We will train the ERN GUARD-Heart members to use CPMS and the IT Collaborative Platform, assist the ERN members in adding patient data in CPMS and create panels, provide support for local hardware and/or software, provide phone support and if necessary face-to-face support for all ERN GUARD-Heart members.

The CPMS helpdesk is situated in the Amsterdam Medical Center. If you have any questions regarding CPMS or the IT Collaborative Platform, please let us know by sending an email to <a href="mailto:cpmshelpdesk@guardheart.ern-net.eu">cpmshelpdesk@guardheart.ern-net.eu</a>. Or you can call to +31 6 45153319 from 9.00 to 17.00 CET from Monday to Friday. If necessary we can schedule a call outside office hours.

Amsterdam, 8 October 2018

My name is Hidde Bleijendaal and I am a PhD-candidate at the Academic Medical Center in Amsterdam. The past year I was working at Cardiology department here in the AMC and since the first of October I have started working as a PhD candidate, focusing on machine learning and ECG analysis. Two days a week I will be working for the ERN at the CPMS Helpdesk. I think my medical background, experience in Cardiology and interest in IT and data science can contribute to making the use of CPMS more efficient and easy-to-use. ♥

My name is Evelien van der Schaaf and I work as a data manager in the Academic Medical Center in Amsterdam. I have a background in Medical Informatics. I enjoy thinking about how to use systems such as CPMS and how it can be used more efficient and user friendly and how to benefit from these systems. I hope I can help the members of ERN GUARD-Heart in sharing information across Europe. ♥

We hope to hear from all of you! ♥

# ERN GUARD-Heart CPMS Helpdesk

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